सीमाशुल्क आयुक्त (आयात) का कार्यालय
OFFICE OF THE COMMISSIONER OF CUSTOMS (IMPORT),
जन संपर्क अनुभाग, हवाई माल संकुल सहार, अंधेरी (पूर्व), मुंबई- ४०० ००९९
PRO CELL, AIR CARGO COMPLEX, SAHAR, ANDHERI (EAST), MUMBAI – 400 099
Email ID: proaccsahar@gmail.com **Phone No: 022 26816696**

F. No. S/3-MISC-PRO-05/2020-21/ACC(I) **Date: 25.10.2021**

PUBLIC NOTICE NO.-57/2021
DIN –20211077OL0000333F52

Subject: Faceless Assessment – Creation of Facilitation Helpdesk – Reg.

Attention of all Importers, Exporter, Customs Brokers and other stakholders is invited to CBIC's Circular No. 45/2020-Customs, dated 12.10.2020, Public Notice No. 99/2020 dated 15.07.2020 and Public Notice No. 130/2020 dated 16.10.2020.

1. In addition to other functions, Turant Suvidha Kendra (TSK) at ACC will act as "Faciliation Helpdesk" for any grievance related to clerance of the B/E filed in the port. Accordingly, in terms of any grievance related to clearance of the B/E pertaining to Mumbai Customs Zone-III, ACC, Sahar, Mumbai. The Importers/Exporters/ Customs Borkers/Stake-holders may contact the Supdt./Appraising Officer, Turant Suvidha Kendra, ACC, Sahar, Mumbai. They may also communicate their grievance relating to clearance of the B/E on E-Mail ID at **tskinbom4@gmail.com** and can register and track their grievance on http://accmumbai.gov.in/aircargo/import/fag.html. The TSK will forward the grievance to the concerned FAG TSK/Concerned group of INBOM4 for early redressal.

2. Ms. Mamta Saini (Email id: mamtasaini.irs@gov.in), Joint Commissioner of Customs, TSK, ACC, Sahar, Mumbai has been designated as nodal officer to serve as single point for the escalation of the grievance with regards to clearance of B/E requiring urgent attention filed at ACC, Sahar, Mumbai.

3. All trade associations/members of Customs Broker Asssociation are requested to take note and publicize the contents of this Public Notice among their members/constituents.

4. Decisions conveyed in this Public Notice should be considerd as Standing Order for the purpose of officers.

5. Difficulty, if any, faced in implementation of the Public Notice may be brought to the notice of the Joint Commissioner of Customs, Import, ACC, Mumbai (Email. tskinbom4@gmail.com)

(P. V. N. SURESH BABU)
Commissioner of Customs,
Import, ACC Sahar

Copy to:
1. The Pr. Chief Commissioner of Customs, Mumbai Zone-III.
2. The Commissioner of Customs, Export/ General/ APSC/ Appeal Commissionrate.
3. All Additional / Joint Commissioner of Customs, ACC.
4. All Deputy / Assistant Commissioner of Customs, ACC
5. BCHAA (BrimhanMumbai Customs House Agents Association).
6. ACAAI (Air Cargo Agents Association of India)
7. AC/DC, EDI for uploading on ACC website immediately.
8. Office Copy.